



Payment Logistics

If you find a listing that you are interested in you will be asked to provide your credit card information, billing address, and details around your planned event. Your card will be charged the deposit balance posted at checkout at the time of acceptance; if the venue fails to respond in a reasonable time frame (48 hours) or opts not to accept your offer due to your event not being a good fit for their space, any charges will be refunded. Any balance due after the initial transaction, the venue must be paid in accordance with the their policies.

Fee Structure

As a booker, you agree to pay the full amount for your event posted by the seller with whom you have chosen to purchase in accordance with their listing.

Cancellation and Refunds

If you cancel your booking, VenueAgent will refund you in accordance with our cancellation policy. If the cancellation is beyond 7 days of initial booking date, the terms default to the venue policy in place.

Donations

Some Users may pledge to donate a portion of the funds they receive to a particular cause or charity. We do not control, and will not take any responsibility or liability for, whether the User does in fact make the donation they pledged to make.

Taxes

VenueAgent does not do business as an owner or operator of event related services or locations. Neither does VenueAgent own, sell, resell, furnish, provide, rent, re-rent, manage and/or control locations. VenueAgent does not act as an agent for any providers or Users of locations. VenueAgent merely makes available a marketplace for Buyers and Sellers to meet and arrange for the purpose of using event locations and services. VenueAgent is not a contracting agent or representative of any involved party (Buyer or Seller). VenueAgent's role is solely to facilitate the availability of this marketplace for the Buyer and Seller and to provide services related thereto, and any agreement for the use of any accommodations is solely between the consenting parties, and not VenueAgent. You understand that we are acting solely as an intermediary for the collection of fees between you and your buyers or Users with whom you choose to enter into a transaction. IRS regulation, regarding federal tax reporting requirements, stipulates that VenueAgent must collect IRS Form W-9 from any business or property owners in the United States that earn more than \$600. Because state and local tax laws vary significantly by locality, you understand and agree that you are solely responsible for determining your own tax reporting requirements in consultation with tax advisors. We do not offer tax advice to either hosts or guests.

Damages

As a buyer, you are responsible for leaving the property in the condition that it was given to you. In the event that a seller claims otherwise and provides evidence of damage, including but not limited to photographs, you agree to pay the cost of replacing the damaged items with equivalent items. After being notified of the claim and given 48 hours to respond, the payment will be taken from the credit card on file. If we are unable to charge the card on file, you will be required to remit payment.